

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**GAS**OFFER **SHOPPER**DISTRIBUTOR **MULTINET**ZONE **METRO**

About Powershop

We sell gas to homes and businesses in Victoria. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff applies to you.

You can also visit
powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

No contract term

Call 1800 462 668

www.powershop.com.au

Estimated gas cost

1 person

LOW
92 MJ/day
\$920/year
\$970 if you do not meet your discount conditions

2 to 3 people

MED
159 MJ/day
\$1,390/year
\$1,460 if you do not meet your discount conditions

4+ people

HIGH
201 MJ/day
\$1,690/year
\$1,770 if you do not meet your discount conditions

Features

- Direct debit payment required
- No pay on time discount
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD190256MR**.

Offer details

Distributor	Multinet
Offer type	Market offer
Fuel type	Gas
Customer type	Residential
Release date	01-07-2020
Expiry date	31-12-2020

Offer eligibility

Eligibility criteria may apply, contact Powershop for details.

Discounts and incentives

Conditional discounts

(incl. GST)

Gas Saver **Percentage of bill amount: 5.00%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 5% off our usage and supply charges with the Gas Saver) – See powershop.com.au/help for more info

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.
Contract expiry details	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.

Full terms and conditions

Powershop offer bi-monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/terms-and-conditions

Fees**(incl. GST)****Other fee****Flat rate: \$0.00**

In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees

Disconnection fee**Flat rate: \$6.79**

Disconnection fees may apply to manually de-energise a property. The fee will be passed on from your distributor and may vary.

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 2 months

Payment options Direct debit

Offer rate and details**Season 1 gas charges - Peak (01-May - 31-Oct)****Tariff (incl. GST)****Daily supply charge**

77.77 c/day

Consumption

All consumption

2.08c/MJ

Season 2 gas charges - Off Peak (01-Nov - 30-Apr)**Tariff (incl. GST)****Daily supply charge**

77.77 c/day

Consumption

All consumption

1.87c/MJ

Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.