

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **SA POWER NETWORKS**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

## Need Help?

Visit our help centre:

**[powershop.com.au/help](https://powershop.com.au/help)**

Call us on:

**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit

**[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)**



## Standing Offer

- No contract term
- Single rate tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.3 kWh/day	<b>\$1,410</b> with discounts \$1,410 per year
2 to 3 people	<b>MEDIUM</b> 13.0 kWh/day	<b>\$1,980</b> with discounts \$1,980 per year
4 to 5+ people	<b>HIGH</b> 16.9 kWh/day	<b>\$2,440</b> with discounts \$2,440 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.99 cents/day
	General usage rates	32.79 cents/kWh

### Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	SA Power Networks

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## Fees and charges

<b>Disconnection fee</b>	<b>\$50.24</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

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## Billing and price details

<b>Billing period</b>	Every month
<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

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## General usage charges

### Usage rates (at all times)

- Usage at all times  
32.79 cents/kWh
- 

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



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Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Standing Offer

- No contract term
- Single rate with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.3 kWh/day	<b>\$1,280</b> with discounts \$1,280 per year
2 to 3 people	<b>MEDIUM</b> 13.0 kWh/day	<b>\$1,770</b> with discounts \$1,770 per year
4 to 5+ people	<b>HIGH</b> 16.9 kWh/day	<b>\$2,170</b> with discounts \$2,170 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	113.99 cents/day
	General usage rates	32.79 cents/kWh
<b>Controlled load</b>	Controlled load usage	18.05 cents/kWh

### Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	SA Power Networks

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## Fees and charges

<b>Disconnection fee</b>	<b>\$50.24</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

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## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

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## General usage charges

### Usage rates (at all times)

- Usage at all times  
32.79 cents/kWh
- 

## Controlled load charges

Controlled load usage		
Controlled Load		Rate
	● All usage	
	18.05 cents/kWh	

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## Standing Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.3 kWh/day	<b>\$1,230</b> with discounts \$1,230 per year
2 to 3 people	<b>MEDIUM</b> 13.0 kWh/day	<b>\$1,690</b> with discounts \$1,690 per year
4 to 5+ people	<b>HIGH</b> 16.9 kWh/day	<b>\$2,060</b> with discounts \$2,060 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

### Pricing

All rates are GST inclusive

General charges	Daily supply charge	113.99 cents/day
	Time of use usage rates	21.13 to 36.47 cents/kWh

### Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	SA Power Networks



## Fees and charges

<b>Disconnection fee</b>	<b>\$50.24</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

## Time of use charges

General Usage | 01 Jul - 30 Jun | All week

● <b>Peak 0600 to 0959</b> 36.47 cents/kWh	● <b>Peak 1500 to 2359</b> 36.47 cents/kWh	● <b>Peak 0000 to 0059</b> 36.47 cents/kWh
● <b>Shoulder 1000 to 1459</b> 21.13 cents/kWh	● <b>Off-Peak 0100 to 0559</b> 23.63 cents/kWh	

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## Standing Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.3 kWh/day	<b>\$1,320</b> with discounts \$1,320 per year
2 to 3 people	<b>MEDIUM</b> 13.0 kWh/day	<b>\$1,830</b> with discounts \$1,830 per year
4 to 5+ people	<b>HIGH</b> 16.9 kWh/day	<b>\$2,250</b> with discounts \$2,250 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$50.24</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	113.99 cents/day
	Time of use usage rates	21.13 to 36.47 cents/kWh
<b>Controlled load</b>	Controlled load usage	21.13 to 36.47 cents/kWh

### Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	SA Power Networks

## Fees and charges

<b>Disconnection fee</b>	<b>\$50.24</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

## Time of use charges

General Usage | 01 Jul - 30 Jun | All week

● <b>Peak 0600 to 0959</b> 36.47 cents/kWh	● <b>Peak 1500 to 2359</b> 36.47 cents/kWh	● <b>Peak 0000 to 0059</b> 36.47 cents/kWh
● <b>Shoulder 1000 to 1459</b> 21.13 cents/kWh	● <b>Off-Peak 0100 to 0559</b> 23.63 cents/kWh	

## Controlled load charges

	Controlled load usage	
Controlled Load Two - Peak Charge	● All usage 36.47 cents/kWh	Controlled Load Two - Peak Charge
Controlled Load Two - Shoulder Charge	● All usage 21.13 cents/kWh	Controlled Load Two - Shoulder Charge
Controlled Load Two - Off Peak Charge	● All usage 23.63 cents/kWh	Controlled Load Two - Off Peak Charge

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