

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



ELECTRICITY

OFFER **POWERSHOPLITE**

DISTRIBUTOR **SA POWER NETWORKS**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit

powershop.com.au/basic-plan-information



PowershopLITE

- 📅 Ongoing contract with 1 year benefit period
- 📌 Single rate tariff

📞 Call **1800 462 668**

🌐 www.powershop.com.au

Estimated price

1 person	LOW 8.3 kWh/day	\$1,260 with discounts \$1,260 per year
2 to 3 people	MEDIUM 13.0 kWh/day	\$1,750 with discounts \$1,750 per year
4 to 5+ people	HIGH 16.9 kWh/day	\$2,150 with discounts \$2,150 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✔ Monthly billing option
- ✔ 10 day cooling off period
- ✔ No credit card fees
- ✔ No exit fees
- ✔ No fees for paper bills
- ✔ No move in fee
- ✔ Plan prices are fixed

Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.78 cents/day
	General usage rates	28.31 cents/kWh
Solar feed-in	7.5 cents/kWh exported	
GreenPower	10 to 100% options available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	SA Power Networks

Fees and charges

Disconnection fee	\$50.24
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

General usage charges

Usage rates (at all times)
● Usage at all times
28.31 cents/kWh

Solar feed-in

Voluntary FIT	7.5 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details	

GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au





PowershopLITE

- 📄 Ongoing contract with 1 year benefit period
- 🔑 Single rate with controlled load tariff

📞 Call **1800 462 668**

🌐 www.powershop.com.au

Estimated price

1 person	LOW 8.3 kWh/day	\$1,160 with discounts \$1,160 per year
2 to 3 people	MEDIUM 13.0 kWh/day	\$1,590 with discounts \$1,590 per year
4 to 5+ people	HIGH 16.9 kWh/day	\$1,940 with discounts \$1,940 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✔ Monthly billing option
- ✔ 10 day cooling off period
- ✔ No credit card fees
- ✔ No exit fees
- ✔ No fees for paper bills
- ✔ No move in fee
- ✔ Plan prices are fixed

Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.78 cents/day
	General usage rates	28.31 cents/kWh
Controlled load	Controlled load usage	17.38 cents/kWh
Solar feed-in	7.5 cents/kWh exported	
GreenPower	10 to 100% options available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	SA Power Networks

Fees and charges

Disconnection fee	\$50.24
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

General usage charges

Usage rates (at all times)
● Usage at all times
28.31 cents/kWh

Controlled load charges

Controlled load usage		
Controlled Load		Rate
	● All usage	
	17.38 cents/kWh	

Solar feed-in

Voluntary FIT	7.5 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details	

GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au





PowershopLITE

- Ongoing contract with 1 year benefit period
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 8.3 kWh/day	\$1,110 with discounts \$1,110 per year
2 to 3 people	MEDIUM 13.0 kWh/day	\$1,520 with discounts \$1,520 per year
4 to 5+ people	HIGH 16.9 kWh/day	\$1,850 with discounts \$1,850 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.78 cents/day
	Time of use usage rates	18.47 to 32.04 cents/kWh
Solar feed-in	7.5 cents/kWh exported	
GreenPower	10 to 100% options available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	SA Power Networks

Fees and charges

Disconnection fee	\$50.24
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

Time of use charges

General Usage | 01 Jul - 30 Jun | All week

● Peak 0600 to 0959 32.04 cents/kWh	● Peak 1500 to 2359 32.04 cents/kWh	● Peak 0000 to 0059 32.04 cents/kWh
● Shoulder 1000 to 1459 18.47 cents/kWh	● Off-Peak 0100 to 0559 21.04 cents/kWh	

Solar feed-in

Voluntary FIT	7.5 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details	

GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au





PowershopLITE

- 📅 Ongoing contract with 1 year benefit period
- 🏠 Time of use with controlled load tariff

📞 Call **1800 462 668**

🌐 www.powershop.com.au

Estimated price

1 person	LOW 8.3 kWh/day	\$1,190 with discounts \$1,190 per year
2 to 3 people	MEDIUM 13.0 kWh/day	\$1,640 with discounts \$1,640 per year
4 to 5+ people	HIGH 16.9 kWh/day	\$2,010 with discounts \$2,010 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✔ Monthly billing option
- ✔ 10 day cooling off period
- ✔ No credit card fees
- ✔ No exit fees
- ✔ No fees for paper bills
- ✔ No move in fee
- ✔ Plan prices are fixed

Fees and charges

Disconnection fee	\$50.24
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	109.78 cents/day
	Time of use usage rates	18.47 to 32.04 cents/kWh
Controlled load	Controlled load usage	18.47 to 32.04 cents/kWh
Solar feed-in	7.5 cents/kWh exported	
GreenPower	10 to 100% options available	

Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	SA Power Networks

Fees and charges

Disconnection fee	\$50.24
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

Time of use charges

General Usage | 01 Jul - 30 Jun | All week

● Peak 0600 to 0959 32.04 cents/kWh	● Peak 1500 to 2359 32.04 cents/kWh	● Peak 0000 to 0059 32.04 cents/kWh
● Shoulder 1000 to 1459 18.47 cents/kWh	● Off-Peak 0100 to 0559 21.04 cents/kWh	

Controlled load charges

	Controlled load usage	
Controlled Load Two - Peak Charge	● All usage 32.04 cents/kWh	Controlled Load Two - Peak Charge
Controlled Load Two - Shoulder Charge	● All usage 18.47 cents/kWh	Controlled Load Two - Shoulder Charge
Controlled Load Two - Off Peak Charge	● All usage 21.04 cents/kWh	Controlled Load Two - Off Peak Charge

Solar feed-in

Voluntary FIT 7.5 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit energymadeeasy.gov.au

