

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **SHOPPER**DISTRIBUTOR **ESSENTIAL ENERGY**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Need Help?

Visit our help centre:  
[powershop.com.au/help](https://powershop.com.au/help)

Call us on:  
**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit  
[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)



## Shopper Market Offer

- No contract term
- Single rate tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.8 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 12.9 kWh/day	<b>\$1,600</b> with discounts \$1,700 per year
4 to 5+ people	<b>HIGH</b> 17.1 kWh/day	<b>\$1,940</b> with discounts \$2,060 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$61.67</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-, See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	163.30 cents/day
	General usage rates	23.47 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy

## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

Usage rates (at all times)
<ul style="list-style-type: none"><li>● Usage at all times</li></ul>
23.47 cents/kWh

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
---------------	----------------------

## GreenPower

Usage	Charge
100%	\$0.0374 per unit of usage
	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.8 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 12.9 kWh/day	<b>\$1,570</b> with discounts \$1,670 per year
4 to 5+ people	<b>HIGH</b> 17.1 kWh/day	<b>\$1,880</b> with discounts \$2,000 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$61.67</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-, See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	163.30 cents/day
	General usage rates	23.47 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	13.31 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	10 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy

## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

<b>Billing period</b>	Every month
<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

<b>Usage rates (at all times)</b>
● Usage at all times
23.47 cents/kWh

## Controlled load charges

	<b>Controlled load usage</b>	<b>Daily supply charge</b>	
Controlled Load One	● All usage 13.31 cents/kWh	16.96 cents/day	Rate

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
---------------	----------------------

## GreenPower

<b>Usage</b>	<b>Charge</b>	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 8.8 kWh/day	<b>\$1,270</b> with discounts \$1,360 per year
2 to 3 people	<b>MEDIUM</b> 12.9 kWh/day	<b>\$1,570</b> with discounts \$1,670 per year
4 to 5+ people	<b>HIGH</b> 17.1 kWh/day	<b>\$1,890</b> with discounts \$2,010 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	\$61.67
Disconnection fee	\$10.00
Other fee	\$0.00

### Discounts

**Mega Pack** 6%

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-, See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	163.30 cents/day
	General usage rates	23.47 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	14.22 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	10 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy



## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

<b>Billing period</b>	Every month
<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

<b>Usage rates (at all times)</b>
● Usage at all times
23.47 cents/kWh

## Controlled load charges

	<b>Controlled load usage</b>	<b>Daily supply charge</b>	
Controlled Load Two	● All usage 14.22 cents/kWh	16.96 cents/day	Rate

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
---------------	----------------------

## GreenPower

<b>Usage</b>	<b>Charge</b>	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,650</b> with discounts \$1,750 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$2,010</b> with discounts \$2,140 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$61.67</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy

## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0700 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge
100%	\$0.0374 per unit of usage
	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,610</b> with discounts \$1,720 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,950</b> with discounts \$2,070 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	\$61.67
Disconnection fee	\$10.00
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	13.31 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy



## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0700 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	Rate
Controlled Load One	● All usage 13.31 cents/kWh	16.96 cents/day	

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).



## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,360 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,620</b> with discounts \$1,730 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,960</b> with discounts \$2,090 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	\$61.67
Disconnection fee	\$10.00
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	14.22 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy



## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0700 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 14.22 cents/kWh	16.96 cents/day	Rate

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,650</b> with discounts \$1,750 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$2,010</b> with discounts \$2,140 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

### Fees and charges

Disconnection fee	\$61.67
Disconnection fee	\$10.00
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy

## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 0700 to 0859**  
29.37 cents/kWh
- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0900 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge
100%	\$0.0374 per unit of usage
	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)







## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,350 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,610</b> with discounts \$1,720 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,950</b> with discounts \$2,070 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$61.67</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	13.31 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy



## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 0700 to 0859**  
29.37 cents/kWh
- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0900 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 13.31 cents/kWh	16.96 cents/day	Rate

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)





## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,270</b> with discounts \$1,360 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,620</b> with discounts \$1,730 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,960</b> with discounts \$2,090 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

### Fees and charges

Disconnection fee	<b>\$61.67</b>
Disconnection fee	<b>\$10.00</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth) -. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	167.08 cents/day
	Time of use usage rates	16.42 to 29.37 cents/kWh
<b>Controlled load</b>	Daily supply charge	16.96 cents/day
	Controlled load usage	14.22 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Essential Energy



## Fees and charges

<b>Disconnection fee</b>	<b>\$61.67</b>
A manual disconnection fee	
<b>Disconnection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 0700 to 0859**  
29.37 cents/kWh
- **Peak 1700 to 1959**  
29.37 cents/kWh
- **Shoulder 0900 to 1659**  
24.93 cents/kWh
- **Shoulder 2000 to 2159**  
24.93 cents/kWh
- **Off-Peak 2200 to 0659**  
16.42 cents/kWh

### General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**  
16.42 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 14.22 cents/kWh	16.96 cents/day	Rate

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



 Call **1800 462 668**

 **www.powershop.com.au**

Energy Made Easy is an Australian Government website where you can compare energy plans. Visit [energymadeeasy.gov.au](http://energymadeeasy.gov.au)

