

# **Basic Plan Information Document**

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.



OFFER **POWERSHOPLITE** 

DISTRIBUTOR ENERGEX

# **About Powershop**

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**\$200,000** app downloads



Get the best service from our award winning Customer Team

3% average customer satisfaction rating



**ᇦ (**) Get 100% carbon offset energy at no extra cost to you

§1.8 Million

tonnes of carbon offset thanks to Powershop customers

## About this offer

This is a simple set and forget offer with no discounts, just a great rate. You get access to the Powershop app to manage your bills and energy usage.



# **Need Help?**

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit powershop.com.au/basic-plan-information



- Ongoing contract with 1 year benefit period
- Single rate tariff

☐ Call 1800 462 668

www.powershop.com.au

## **Estimated price**



1 person

LOW

\$1,040

with discounts

8.8 kWh/day

**\$1,040** per year

2 to 3 people

**MEDIUM** 12.9 kWh/day **\$1,340** with discounts

\$1,340 per year

4 to 5+ people

HIGH

with discounts \$1,640

\$1,640 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

17.1 kWh/day

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

### Fees and charges

Disconnection fee	ł
Disconnection fee	:

\$43.77

\$10.00 \$0.00

Other fee

# **Pricing**

All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day	
	General usage rates	20.06 cents/kWh	
Solar feed-in	6 cents/kWh exported		
GreenPower	10 to 100% options avail	10 to 100% options available	

#### **Contract details**

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Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	Energex

Disconnection fee	\$43.77
A manual disconnetion fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees.	

# Billing and price details

Billing period	Every month	
Payment options	Direct debit, Credit card, BPay	
Prices are fixed		

# General usage charges

Usage rates (at all times)

Usage at all times20.06 cents/kWh

## Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

### GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

### Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

#### Additional fee information



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- Ongoing contract with 1 year benefit period
- Single rate with controlled load tariff

- ☐ Call 1800 462 668
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## **Estimated price**

1 person

LOW

\$1,020

with discounts

8.8 kWh/day

\$1,020 per year

2 to 3 people

**MEDIUM** 

12.9 kWh/day

**\$1,300** with discounts

\$1,300 per year

4 to 5+ people

HIGH

with discounts \$1,600

**\$1,600** per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

17.1 kWh/day

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

## Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

## **Pricing**

All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day	
	General usage rates	20.06 cents/kWh	
Controlled load	Daily supply charge	4.09 cents/day	
	Controlled load usage	14.97 cents/kWh	
Solar feed-in	6 cents/kWh exported	6 cents/kWh exported	
GreenPower	10 to 100% options availa	10 to 100% options available	

Effective from	1 Jul 2020
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# Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

# General usage charges

Usage rates (at all times)

Usage at all times20.06 cents/kWh

## **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load One	<ul><li>All usage 14.97 cents/kWh</li></ul>	4.09 cents/day	Rate

### Solar feed-in

Voluntary FIT 6 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details

# GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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### Additional fee information



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- Ongoing contract with 1 year benefit period
- Single rate with controlled load tariff

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## **Estimated price**

1 person

LOW

\$1,030

with discounts

8.8 kWh/day

\$1,030 per year

2 to 3 people

**MEDIUM** 

**\$1,310** with discounts

12.9 kWh/day

**\$1,310** per year

4 to 5+ people

HIGH

with discounts \$1,610

**\$1,610** per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

17.1 kWh/day

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

## Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

## **Pricing**

All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day
	General usage rates	20.06 cents/kWh
Controlled load	Daily supply charge	4.09 cents/day
	Controlled load usage	15.91 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	10 to 100% options available	

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# Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

# General usage charges

Usage rates (at all times)

Usage at all times20.06 cents/kWh

## **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load Two	<ul><li>All usage 15.91 cents/kWh</li></ul>	4.09 cents/day	Rate

### Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## GreenPower

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### Additional fee information



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- Ongoing contract with 1 year benefit period
- Time of use tariff

- ☐ Call 1800 462 668
- www.powershop.com.au

## **Estimated price**

1 person

LOW

**\$1,010** with discounts

8.8 kWh/day

\$1,010 per year

2 to 3 people

**MEDIUM** 12.9 kWh/day **\$1,290** with discounts

**\$1,290** per year

4 to 5+ people

HIGH

17.1 kWh/day

with discounts \$1,590

\$1,590 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may

vary. Prices exclude solar payments, concessions and bonuses.

# Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

### Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

## **Pricing**

All rates are GST inclusive

General charges	Daily supply charge 107.91 cents/day		
	Time of use usage rates	14.78 to 29.03 cents/kWh	
Solar feed-in 6 cents/kWh exported			
GreenPower	10 to 100% options availab	10 to 100% options available	

Effective from	1 Jul 2020
Cooling off period	10 business days
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Other fee	\$0.00
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### Billing and price details

Billing period	Every month	
Payment options	Direct debit, Credit card, BPay	
Prices are fixed		

# Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- Peak 1600 to 1959 29.03 cents/kWh
- Shoulder 0700 to 1559
   17.69 cents/kWh
- Shoulder 2000 to 2159
   17.69 cents/kWh

Off-Peak 2200 to 0659
 14.78 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- Shoulder 0700 to 2159
   17.69 cents/kWh
- Off-Peak 2200 to 0659 14.78 cents/kWh

## Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## GreenPower

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#### Additional fee information



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- Ongoing contract with 1 year benefit period
- **▼ Time of use with controlled load** tariff

- ☐ Call 1800 462 668
- www.powershop.com.au

### **Estimated price**

1 person

LOW

\$1,000

with discounts

8.8 kWh/day

\$1,000 per year

2 to 3 people

**MEDIUM** 

**\$1,270** with discounts

12.9 kWh/day

**\$1,270** per year

4 to 5+ people

HIGH

with discounts \$1,550

**\$1,550** per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

17.1 kWh/day

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

### Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

### **Pricing**

All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day	
	Time of use usage rates	14.78 to 29.03 cents/kWh	
Controlled load	Daily supply charge	4.09 cents/day	
	Controlled load usage	14.97 cents/kWh	
Solar feed-in	6 cents/kWh exported	6 cents/kWh exported	
GreenPower	10 to 100% options availab	10 to 100% options available	

we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are no	Effective from	1 Jul 2020
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<b>Distributor</b> Energex	Contract expiry	secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the
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Disconnection fee	\$43.77
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## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

# Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- Peak 1600 to 1959
   29.03 cents/kWh
- Shoulder 0700 to 1559
   17.69 cents/kWh
- Shoulder 2000 to 2159
   17.69 cents/kWh

Off-Peak 2200 to 0659
 14.78 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- Shoulder 0700 to 2159
   17.69 cents/kWh
- Off-Peak 2200 to 0659
   14.78 cents/kWh

# **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load One	<ul><li>All usage</li><li>14.97 cents/kWh</li></ul>	<b>4.09</b> cents/day	Rate

## Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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#### Additional fee information



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- Ongoing contract with 1 year benefit period
- Time of use with controlled load tariff

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- www.powershop.com.au

## **Estimated price**



1 person

LOW

\$1,000

with discounts

8.8 kWh/day

\$1,000 per year

2 to 3 people

**MEDIUM** 

**\$1,280** with discounts

12.9 kWh/day

17.1 kWh/day

\$1,280 per year

4 to 5+ people

HIGH

with discounts \$1,560

**\$1,560** per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
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### Fees and charges

Disconnection fee	\$43.77
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All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day	
	Time of use usage rates	14.78 to 29.03 cents/kWh	
Controlled load	Daily supply charge	4.09 cents/day	
	Controlled load usage	15.91 cents/kWh	
Solar feed-in	6 cents/kWh exported	6 cents/kWh exported	
GreenPower	10 to 100% options availal	10 to 100% options available	

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Billing period	Every month	
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# Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- Peak 1600 to 1959 29.03 cents/kWh
- Shoulder 0700 to 1559
   17.69 cents/kWh
- Shoulder 2000 to 2159
   17.69 cents/kWh

Off-Peak 2200 to 0659
 14.78 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- Shoulder 0700 to 2159
   17.69 cents/kWh
- Off-Peak 2200 to 0659
   14.78 cents/kWh

# **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load Two	<ul><li>All usage</li><li>15.91 cents/kWh</li></ul>	<b>4.09</b> cents/day	Rate

## Solar feed-in

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- Ongoing contract with 1 year benefit period
- Time of use tariff

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## **Estimated price**

1 person

LOW

\$1,000

with discounts

8.8 kWh/day

**\$1,000** per year

2 to 3 people

**MEDIUM** 

**\$1,280** with discounts

12.9 kWh/day

**\$1,280** per year

4 to 5+ people

HIGH

17.1 kWh/day

Estimated prices are based on typical usage in your postcode, with regular usage on weekday

with discounts \$1,570

\$1,570 per year

afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

#### Plan features

- Monthly billing option
- 10 day cooling off period
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### Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

### **Pricing**

All rates are GST inclusive

General charges	Daily supply charge 107.91 cents/day	
	Time of use usage rates	13.19 to 27.71 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	10 to 100% options availab	ole

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
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# Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

# Time of use charges

General Usage | 01 Jul - 30 Jun | All week

- Peak 1600 to 2059
   27.71 cents/kWh
- Shoulder 2100 to 0859
   15.65 cents/kWh
- Off-Peak 0900 to 1559
   13.19 cents/kWh

# Solar feed-in

Voluntary FIT 6 cents/kWh exported

Government feed-in tariffs available for eligible customers. Contact retailer for details

## GreenPower

Charge	
\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
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- Ongoing contract with 1 year benefit period
- Time of use with controlled load tariff

- ☐ Call 1800 462 668
- www.powershop.com.au

## **Estimated price**



1 person

LOW

with discounts

**\$990** per year

2 to 3 people

**MEDIUM** 12.9 kWh/day

8.8 kWh/day

**\$1,250** with discounts

**\$1,250** per year

4 to 5+ people

HIGH

\$1,530 with discounts

**\$1,530** per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

17.1 kWh/day

#### Plan features

- Monthly billing option
- 10 day cooling off period
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### Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

### **Pricing**

All rates are GST inclusive

7 th rates are OST merasive		
General charges	Daily supply charge	107.91 cents/day
	Time of use usage rates	13.19 to 27.71 cents/kWh
Controlled load	Daily supply charge	4.09 cents/day
	Controlled load usage	14.97 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	10 to 100% options availab	ole

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop Offer is an ongoing contract, until you or we end it. Your daily supply and usage charges are secured until 30 September 2021. Other fees and charges (incl. solar feed-in and GreenPower) may vary and are not secured. We'll let you know what your options are at the end of the benefit period in accordance with the regulatory requirements.
Distributor	Energex

Disconnection fee	\$43.77
A manual disconnetion fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees.	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are fixed	

# Time of use charges

General Usage | 01 Jul - 30 Jun | All week

- Peak 1600 to 2059
   27.71 cents/kWh
- Shoulder 2100 to 0859
   15.65 cents/kWh
- Off-Peak 0900 to 1559
   13.19 cents/kWh

# **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load One	<ul><li>All usage</li><li>14.97 cents/kWh</li></ul>	4.09 cents/day	Rate

# Solar feed-in

Voluntary FIT 6 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details

### GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
50%	\$0.0187 per unit of usage	50% GreenPower for 1.87c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
25%	\$0.0094 per unit of usage	25% GreenPower for 0.94c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.
10%	\$0.0037 per unit of usage	10% GreenPower for 0.37c/kWh inc. GST (no discounts apply to GreenPower charges). We offer 10%, 25%, 50% and 100% GreenPower.

#### Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

#### Additional fee information



**Powershop** 

☐ Call 1800 462 668

www.powershop.com.au







- Ongoing contract with 1 year benefit period
- Time of use with controlled load tariff

- ☐ Call 1800 462 668
- www.powershop.com.au

### **Estimated price**



1 person

LOW

with discounts

**\$990** per year

2 to 3 people

**MEDIUM** 

12.9 kWh/day

17.1 kWh/day

8.8 kWh/day

**\$1,260** with discounts

\$1,260 per year

4 to 5+ people

HIGH

with discounts \$1,540

\$1,540 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

#### Plan features

- Monthly billing option
- 10 day cooling off period
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are fixed

### Fees and charges

Disconnection fee	\$43.77
Disconnection fee	\$10.00
Other fee	\$0.00

### **Pricing**

All rates are GST inclusive

General charges	Daily supply charge	107.91 cents/day
	Time of use usage rates	13.19 to 27.71 cents/kWh
Controlled load	Daily supply charge	4.09 cents/day
	Controlled load usage	15.91 cents/kWh
Solar feed-in	6 cents/kWh exported	
GreenPower	10 to 100% options availal	ble

Effective from	1 Jul 2020
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- Shoulder 2100 to 0859
   15.65 cents/kWh
- Off-Peak 0900 to 1559
   13.19 cents/kWh

# **Controlled load charges**

	Controlled load usage	Daily supply charge	
Controlled Load Two	<ul><li>All usage 15.91 cents/kWh</li></ul>	4.09 cents/day	Rate

# Solar feed-in

Voluntary FIT 6 cents/kWh exported
Government feed-in tariffs available for eligible customers. Contact retailer for details

### GreenPower

Usage	Charge	
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#### Additional fee information



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