

Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **ENDEAVOUR ENERGY**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator (AER).

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:

powershop.com.au/help

Call us on:

1800 462 668

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit

powershop.com.au/basic-plan-information



Standing Offer

- No contract term
- Single rate tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,260 with discounts \$1,260 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,740 with discounts \$1,740 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,200 with discounts \$2,200 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
	General usage rates	25.91 cents/kWh

Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Endeavour

Fees and charges

Disconnection fee	\$42.76
A manual disconnection fee	
Disconnection fee	\$10.00
A remote disconnection fee	
Other fee	\$0.00
Information is set out on our fees page: powershop.com.au/fees .	

Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

General usage charges

Usage rates (at all times)

- Usage at all times
25.91 cents/kWh
-

Terms and conditions

Further information in relation to this offer, see our terms and conditions at: powershop.com.au/terms-and-conditions

Additional fee information

Information is set out on our fees page: powershop.com.au/fees.

Contact details

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Standing Offer

- No contract term
- Single rate with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,190 with discounts \$1,190 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,620 with discounts \$1,620 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,040 with discounts \$2,040 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
	General usage rates	25.91 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	12.38 cents/kWh

Contract details

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Distributor	Endeavour

Fees and charges

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General usage charges

Usage rates (at all times)

- Usage at all times
25.91 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 12.38 cents/kWh	6.39 cents/day	Rate

Terms and conditions

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Standing Offer

- No contract term
- Single rate with controlled load tariff

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Estimated price

1 person	LOW 9.3 kWh/day	\$1,200 with discounts \$1,200 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,630 with discounts \$1,630 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,050 with discounts \$2,050 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
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- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

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Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	105.26 cents/day
	General usage rates	25.91 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	13.63 cents/kWh

Contract details

Effective from	1 Jul 2020
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Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

General usage charges

Usage rates (at all times)

- Usage at all times
25.91 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 13.63 cents/kWh	6.39 cents/day	Rate

Terms and conditions

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🌐 www.powershop.com.au

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Standing Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,310 with discounts \$1,310 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,780 with discounts \$1,780 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,230 with discounts \$2,230 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	122.28 cents/day
	Time of use usage rates	17.08 to 37.06 cents/kWh

Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Endeavour

Fees and charges

Disconnection fee	\$42.76
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Other fee	\$0.00
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Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may update your prices from time to time to reflect market changes and economic conditions, no more than once every six months. We will always notify your of any price change.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1300 to 1959**
37.06 cents/kWh
- **Shoulder 0700 to 1259**
27.08 cents/kWh
- **Shoulder 2000 to 2159**
27.08 cents/kWh
- **Off-Peak 2200 to 0659**
17.08 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Shoulder 0700 to 2159**
27.08 cents/kWh
- **Off-Peak 2200 to 0659**
17.08 cents/kWh

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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,240 with discounts \$1,240 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,660 with discounts \$1,660 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,060 with discounts \$2,060 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	122.28 cents/day
	Time of use usage rates	17.08 to 37.06 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	12.38 cents/kWh

Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Endeavour

Fees and charges

Disconnection fee	\$42.76
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Other fee	\$0.00
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Billing and price details

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Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1300 to 1959**
37.06 cents/kWh
- **Shoulder 0700 to 1259**
27.08 cents/kWh
- **Shoulder 2000 to 2159**
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- **Off-Peak 2200 to 0659**
17.08 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Shoulder 0700 to 2159**
27.08 cents/kWh
- **Off-Peak 2200 to 0659**
17.08 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 12.38 cents/kWh	6.39 cents/day	Rate

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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,250 with discounts \$1,250 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,670 with discounts \$1,670 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,080 with discounts \$2,080 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	122.28 cents/day
	Time of use usage rates	17.08 to 37.06 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	13.63 cents/kWh

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- **Peak 1300 to 1959**
37.06 cents/kWh
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27.08 cents/kWh
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17.08 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Shoulder 0700 to 2159**
27.08 cents/kWh
- **Off-Peak 2200 to 0659**
17.08 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 13.63 cents/kWh	6.39 cents/day	Rate

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Standing Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,450 with discounts \$1,450 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,990 with discounts \$1,990 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,520 with discounts \$2,520 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
- No exit fees
- No fees for paper bills
- No move in fee
- Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	122.28 cents/day
	Time of use usage rates	22.06 to 37.97 cents/kWh

Contract details

Effective from	1 Jul 2020
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Endeavour

Fees and charges

Disconnection fee	\$42.76
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Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- | | | |
|---|---|---|
| ● Peak 1600 to 1959
37.97 cents/kWh | ● Off-Peak 2000 to 2359
22.06 cents/kWh | ● Off-Peak 0000 to 1559
22.06 cents/kWh |
|---|---|---|
-

General Usage | 01 Jul - 30 Jun | Weekends

- | |
|---|
| ● Off-Peak 0000 to 2359
22.06 cents/kWh |
|---|
-

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Standing Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

www.powershop.com.au

Estimated price

1 person	LOW 9.3 kWh/day	\$1,350 with discounts \$1,350 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,820 with discounts \$1,820 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,290 with discounts \$2,290 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- ✓ Monthly billing option
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ✓ No move in fee
- ! Plan prices are not fixed

Fees and charges

Disconnection fee	\$42.76
Disconnection fee	\$10.00
Other fee	\$0.00

Pricing

All rates are GST inclusive

General charges	Daily supply charge	122.28 cents/day
	Time of use usage rates	22.06 to 37.97 cents/kWh
Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	12.38 cents/kWh

Contract details

Effective from	1 Jul 2020
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Distributor	Endeavour

Fees and charges

Disconnection fee	\$42.76
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Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

Time of use charges

General Usage | 01 Jul - 30 Jun | Mon-Fri

- **Peak 1600 to 1959**
37.97 cents/kWh
- **Off-Peak 2000 to 2359**
22.06 cents/kWh
- **Off-Peak 0000 to 1559**
22.06 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**
22.06 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 12.38 cents/kWh	6.39 cents/day	Rate

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Standing Offer

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- Time of use with controlled load tariff

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Estimated price

1 person	LOW 9.3 kWh/day	\$1,360 with discounts \$1,360 per year
2 to 3 people	MEDIUM 14.3 kWh/day	\$1,840 with discounts \$1,840 per year
4 to 5+ people	HIGH 19.2 kWh/day	\$2,300 with discounts \$2,300 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

Plan features

- Monthly billing option
- No credit card fees
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Controlled load	Daily supply charge	6.39 cents/day
	Controlled load usage	13.63 cents/kWh

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- **Peak 1600 to 1959**
37.97 cents/kWh
- **Off-Peak 2000 to 2359**
22.06 cents/kWh
- **Off-Peak 0000 to 1559**
22.06 cents/kWh

General Usage | 01 Jul - 30 Jun | Weekends

- **Off-Peak 0000 to 2359**
22.06 cents/kWh

Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 13.63 cents/kWh	6.39 cents/day	Rate

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