

# Basic Plan Information Document

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **SHOPPER**DISTRIBUTOR **AUSGRID**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

This offer will give you exclusive access to the Shop, where you can buy Powerpacks to save more on your bills. You also get access to the Powershop app to manage your bills and energy usage.



## Need Help?

Visit our help centre:  
[powershop.com.au/help](https://powershop.com.au/help)

Call us on:  
**1800 462 668**

The following pages have been created by the Energy Made Easy Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates and tariff apply to you.

You can also visit  
[powershop.com.au/basic-plan-information](https://powershop.com.au/basic-plan-information)



## Shopper Market Offer

- No contract term
- Single rate tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,070</b> with discounts \$1,140 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,450</b> with discounts \$1,540 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,810</b> with discounts \$1,930 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** 6%

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	General usage rates	21.90 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid

## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

<b>Billing period</b>	Every month
<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

<b>Usage rates (at all times)</b>
● Usage at all times
21.90 cents/kWh

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
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## GreenPower

Usage	Charge
100%	\$0.0374 per unit of usage
	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

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## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

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### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,030</b> with discounts \$1,100 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,370</b> with discounts \$1,460 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,700</b> with discounts \$1,810 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	<b>\$10.00</b>
Disconnection fee	<b>\$12.55</b>
Other fee	<b>\$0.00</b>

### Discounts

**Mega Pack** **6%**

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### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	General usage rates	21.90 cents/kWh
<b>Controlled load</b>	Daily supply charge	9.24 cents/day
	Controlled load usage	10.91 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
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## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
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<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

<b>Usage rates (at all times)</b>
● Usage at all times
21.90 cents/kWh

## Controlled load charges

	<b>Controlled load usage</b>	<b>Daily supply charge</b>	
Controlled Load One	● All usage 10.91 cents/kWh	9.24 cents/day	Rate

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
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## GreenPower

<b>Usage</b>	<b>Charge</b>	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

- No contract term
- Single rate with controlled load tariff

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### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,070</b> with discounts \$1,140 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,420</b> with discounts \$1,510 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,750</b> with discounts \$1,870 per year

Estimated prices are based on typical usage in your postcode. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

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- ✓ No fees for paper bills
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### Fees and charges

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### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	General usage rates	21.90 cents/kWh
<b>Controlled load</b>	Daily supply charge	18.02 cents/day
	Controlled load usage	12.50 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
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Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid



## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
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## Billing and price details

<b>Billing period</b>	Every month
<b>Payment options</b>	Direct debit, Credit card, BPay
<b>Prices are not fixed</b>	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## General usage charges

<b>Usage rates (at all times)</b>
● Usage at all times
21.90 cents/kWh

## Controlled load charges

	<b>Controlled load usage</b>	<b>Daily supply charge</b>	
Controlled Load Two	● All usage 12.50 cents/kWh	18.02 cents/day	Rate

## Solar feed-in

Voluntary FIT	7 cents/kWh exported
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## GreenPower

<b>Usage</b>	<b>Charge</b>	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

- No contract term
- Time of use tariff

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### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,020</b> with discounts \$1,090 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,350</b> with discounts \$1,440 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,670</b> with discounts \$1,770 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	121.58 cents/day
	Time of use usage rates	13.48 to 36.41 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid

## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
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## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### Winter | 01 Jun - 31 Aug | Mon-Fri

- **Peak 1700 to 2059**  
36.41 cents/kWh
- **Shoulder 0700 to 1659**  
17.52 cents/kWh
- **Shoulder 2100 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Winter | 01 Jun - 31 Aug | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Sep - 31 Oct | Mon-Fri

- **Peak 1400 to 1959**  
17.52 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Sep - 31 Oct | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Summer | 01 Nov - 31 Mar | Mon-Fri

- **Peak 1400 to 1959**  
36.41 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Summer | 01 Nov - 31 Mar | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Apr - 31 May | Mon-Fri

- **Peak 1400 to 1959**  
17.52 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Apr - 31 May | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

## Solar feed-in

Voluntary FIT

7 cents/kWh exported



Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

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[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,000</b> with discounts \$1,060 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,300</b> with discounts \$1,380 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,590</b> with discounts \$1,690 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	121.58 cents/day
	Time of use usage rates	13.48 to 36.41 cents/kWh
<b>Controlled load</b>	Daily supply charge	9.24 cents/day
	Controlled load usage	10.91 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid





## Fees and charges

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<b>Disconnection fee</b>	<b>\$12.55</b>
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Payment options	Direct debit, Credit card, BPay
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17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 10.91 cents/kWh	9.24 cents/day	Rate

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## Solar feed-in

Voluntary FIT

7 cents/kWh exported

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## GreenPower

Usage	Charge	
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2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,340</b> with discounts \$1,430 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,640</b> with discounts \$1,740 per year

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<b>Controlled load</b>	Daily supply charge	18.02 cents/day
	Controlled load usage	12.50 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
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- **Shoulder 2100 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Winter | 01 Jun - 31 Aug | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Sep - 31 Oct | Mon-Fri

- **Peak 1400 to 1959**  
17.52 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Sep - 31 Oct | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Summer | 01 Nov - 31 Mar | Mon-Fri

- **Peak 1400 to 1959**  
36.41 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Summer | 01 Nov - 31 Mar | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Apr - 31 May | Mon-Fri

- **Peak 1400 to 1959**  
17.52 cents/kWh
- **Shoulder 0700 to 1359**  
17.52 cents/kWh
- **Shoulder 2000 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

### Other | 01 Apr - 31 May | Weekends

- **Shoulder 0700 to 2159**  
17.52 cents/kWh
- **Off-Peak 2200 to 0659**  
13.48 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 12.50 cents/kWh	18.02 cents/day	Rate

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## Solar feed-in

Voluntary FIT

7 cents/kWh exported

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## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Terms and conditions

Further information in relation to this offer, see our terms and conditions at: [powershop.com.au/terms-and-conditions](https://powershop.com.au/terms-and-conditions)

## Additional fee information

Information is set out on our fees page: [powershop.com.au/fees](https://powershop.com.au/fees).

## Contact details

## Powershop



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## Shopper Market Offer

- No contract term
- Time of use tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,070</b> with discounts \$1,140 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,450</b> with discounts \$1,540 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,810</b> with discounts \$1,930 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	Time of use usage rates	21.90 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid

## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### Winter | 01 Jun - 31 Aug | Mon-Fri

- **Peak 1700 to 2059**  
21.90 cents/kWh
- **Shoulder 0700 to 1659**  
21.90 cents/kWh
- **Shoulder 2100 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Winter | 01 Jun - 31 Aug | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

## Solar feed-in

Voluntary FIT

7 cents/kWh exported



Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Terms and conditions

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,030</b> with discounts \$1,100 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,370</b> with discounts \$1,460 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,700</b> with discounts \$1,810 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	Time of use usage rates	21.90 cents/kWh
<b>Controlled load</b>	Daily supply charge	9.24 cents/day
	Controlled load usage	10.91 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid



## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
Information is set out on our fees page: <a href="https://powershop.com.au/fees">powershop.com.au/fees</a> .	

## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### Winter | 01 Jun - 31 Aug | Mon-Fri

- **Peak 1700 to 2059**  
21.90 cents/kWh
- **Shoulder 0700 to 1659**  
21.90 cents/kWh
- **Shoulder 2100 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Winter | 01 Jun - 31 Aug | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load One	● All usage 10.91 cents/kWh	9.24 cents/day	Rate

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## Solar feed-in

Voluntary FIT

7 cents/kWh exported

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## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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## Terms and conditions

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## Shopper Market Offer

- No contract term
- Time of use with controlled load tariff

Call **1800 462 668**

[www.powershop.com.au](http://www.powershop.com.au)

### Estimated price

1 person	<b>LOW</b> 9.3 kWh/day	<b>\$1,070</b> with discounts \$1,140 per year
2 to 3 people	<b>MEDIUM</b> 14.3 kWh/day	<b>\$1,420</b> with discounts \$1,510 per year
4 to 5+ people	<b>HIGH</b> 19.2 kWh/day	<b>\$1,750</b> with discounts \$1,870 per year

Estimated prices are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Prices are not personal estimates and your household's usage may vary. Prices exclude solar payments, concessions and bonuses.

### Plan features

- ✓ Monthly billing option
- ✓ 10 day cooling off period
- ✓ No credit card fees
- ✓ No exit fees
- ✓ No fees for paper bills
- ! Move in fees apply
- ! Plan prices are not fixed

### Fees and charges

Move-in / new connection fee	\$10.00
Disconnection fee	\$12.55
Other fee	\$0.00

### Discounts

**Mega Pack** **6%**

This offer gives you access to discounted Powerpacks when you pre-purchase your energy (including up to 6% off our usage and supply charges with the Mega Pack when you buy an estimated 3 months' worth)-. See [powershop.com.au/help](http://powershop.com.au/help) for more info.

### Pricing

All rates are GST inclusive

<b>General charges</b>	Daily supply charge	108.60 cents/day
	Time of use usage rates	21.90 cents/kWh
<b>Controlled load</b>	Daily supply charge	18.02 cents/day
	Controlled load usage	12.50 cents/kWh
<b>Solar feed-in</b>	7 cents/kWh exported	
<b>GreenPower</b>	100% option available	

### Contract details

Effective from	1 Jul 2020
Cooling off period	10 business days
Contract expiry	This Powershop offer is an ongoing contract (until you or we end it) with no exit fees.
Distributor	Ausgrid



## Fees and charges

<b>Move-in / new connection fee</b>	<b>\$10.00</b>
A remote disconnection fee	
<b>Disconnection fee</b>	<b>\$12.55</b>
A manual disconnection fee	
<b>Other fee</b>	<b>\$0.00</b>
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## Billing and price details

Billing period	Every month
Payment options	Direct debit, Credit card, BPay
Prices are not fixed	We may vary your prices at any time. If we vary your prices we'll give you advance notice, usually by email.

## Time of use charges

### Winter | 01 Jun - 31 Aug | Mon-Fri

- **Peak 1700 to 2059**  
21.90 cents/kWh
- **Shoulder 0700 to 1659**  
21.90 cents/kWh
- **Shoulder 2100 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Winter | 01 Jun - 31 Aug | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Sep - 31 Oct | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Summer | 01 Nov - 31 Mar | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Mon-Fri

- **Peak 1400 to 1959**  
21.90 cents/kWh
- **Shoulder 0700 to 1359**  
21.90 cents/kWh
- **Shoulder 2000 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

### Other | 01 Apr - 31 May | Weekends

- **Shoulder 0700 to 2159**  
21.90 cents/kWh
- **Off-Peak 2200 to 0659**  
21.90 cents/kWh

## Controlled load charges

	Controlled load usage	Daily supply charge	
Controlled Load Two	● All usage 12.50 cents/kWh	18.02 cents/day	Rate

---

## Solar feed-in

Voluntary FIT

7 cents/kWh exported

---

## GreenPower

Usage	Charge	
100%	\$0.0374 per unit of usage	100% GreenPower for 3.74c/kWh inc. GST (no discounts apply to GreenPower charges). You can purchase as much, or as little, 100% GreenPower as you like.

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