

Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **STANDING**DISTRIBUTOR **CITIPOWER**

About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

OVER 200,000
app downloads



Get the best service from our award winning Customer Team

93% average
customer
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

OVER 1.8 Million
tonnes of carbon offset
thanks to Powershop customers

About this offer

This is a Standing Offer which we're required to have by the Australian Energy Regulator.

We have other offers which are generally more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

Need Help?

Visit our help centre:
powershop.com.au/help

Call us on:
1800 462 668

The following pages have been created by the Victorian Energy Compare Government website.

Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit
powershop.com.au/vic-energy-fact-sheets



Powershop Australia Pty Ltd

- No contract term
- Time of use

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,430/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$2,040/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,530/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD108576SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2019
Expiry date	30-06-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no lock in contracts or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption – Mon - Fri, 7am - 11pm

All consumption	43.82c/kWh
-----------------	------------

Off-peak consumption – Mon - Fri, 12am - 7am; Mon - Fri, 11pm - 12am; Sat - Sun, all day

All consumption	27.57c/kWh
-----------------	------------

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

Tariff

Current retailer feed-in tariff	12.00 c/kWh
--	-------------

Premium feed-in tariff	72.00 c/kWh
-------------------------------	-------------

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Flexible Pricing

- Call 1800 462 668
- www.powershop.com.au

Estimated electricity cost

1 person	LOW 7.2 kWh/day	\$1,460/year No discount conditions apply to this offer
2 to 3 people	MED 11.8 kWh/day	\$2,080/year No discount conditions apply to this offer
4+ people	HIGH 15.5 kWh/day	\$2,590/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses. A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>. Retailers must provide clear advice to help customers find the offer that best suits their circumstances. Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD108577SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2019
Expiry date	30-06-2020

Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no lock in contracts or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges (All year)

	Tariff (incl. GST)
Daily supply charge	131.84 c/day
Peak consumption – Mon - Fri, 3pm - 9pm	
All consumption	46.67c/kWh
Shoulder consumption – Everyday, 12am - 7am; Everyday, 10pm - 12am	
All consumption	28.67c/kWh
Off-peak consumption – Everyday, 7am - 3pm; Everyday, 9pm - 10pm; Sat - Sun, 3pm - 9pm	
All consumption	37.61c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

Climate zone 6: Mild temperate



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD108574SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2019
Expiry date	30-06-2020

Offer eligibility

This product and document is only applicable to Victorian customers with Non-Bulk tariff in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers with Non-Bulk tariff in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no lock in contracts or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar) Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	30.77 cents per kW per Day
---	----------------------------

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov) Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	10.46 cents per kW per Day
---	----------------------------

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec) Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	30.77 cents per kW per Day
---	----------------------------

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh



Powershop Australia Pty Ltd

- No contract term
- Single rate

- Call 1800 462 668
- www.powershop.com.au

Estimated Electricity costs

This plan includes demand charges.

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



Features

- No direct debit payment required
- No pay on time discount
- No Green Power options
- No fixed price contract
- No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD108575SR**.

Offer details

Distributor	Citipower
Offer type	Standing offer
Fuel type	Electricity
Customer type	Residential
Release date	01-07-2019
Expiry date	30-06-2020

Offer eligibility

This product and document is only applicable to Victorian customers with Bulk tariff in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This product and document is only applicable to Victorian customers with Bulk tariff in the Citipower distribution area. Other eligibility criteria may apply, contact Powershop for details.
Prices are not fixed	If we vary our Standing Offer rates we'll also include details with your next bill if the variation affects you. Our Standing Offer rates will not be varied more than once every six months.
Contract expiry details	This Powershop offer has no lock in contracts or exit fees
Full terms and conditions	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: powershop.com.au/prices/

Fees

Other fee	(incl. GST) Flat rate: \$0.00
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page powershop.com.au/fees	

Additional information

Additional fees may apply. For more information, please visit the retailers website at www.powershop.com.au.

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Season 1 electricity charges - Summer (01-Jan - 31-Mar)

Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	24.18 cents per kW per Day
---	----------------------------

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 2 electricity charges - Non-Summer (01-Apr - 30-Nov)

Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	8.04 cents per kW per Day
---	---------------------------

Non-Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Season 3 electricity charges - Summer (01-Dec - 31-Dec)

Tariff (incl. GST)

Daily supply charge	131.84 c/day
----------------------------	--------------

Peak consumption

All consumption	30.12c/kWh
-----------------	------------

Demand charge – Mon - Fri, 3pm - 9pm	24.18 cents per kW per Day
---	----------------------------

Summer Demand Charge

Demand calculation is based on the maximum measured interval consumption occurring between 3pm - 9pm Mon - Fri.

Applies per Month on the maximum kW demand for all usage.

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	12.00 c/kWh
Premium feed-in tariff	72.00 c/kWh

