

# Victorian Energy Fact Sheet

When you're signing up to something new, it's important to know what's what. Here's some essential info about Powershop and this offer.

**ELECTRICITY**OFFER **VICTORIAN DEFAULT OFFER**DISTRIBUTOR **CITIPOWER**

## About Powershop

We sell energy to homes and businesses in Victoria, NSW, South East QLD and South Australia. We work hard to provide better prices, a fairer deal for all our customers, and a better future for the planet.



Get energy insights and stay in control of your energy use

**OVER 200,000**  
app downloads



Get the best service from our award winning Customer Team

**93%** average  
customer  
satisfaction rating



Get 100% carbon offset energy at no extra cost to you

**OVER 1.8 Million**  
tonnes of carbon offset  
thanks to Powershop customers

## About this offer

The Victorian Default Offer (VDO) is a set of electricity rates set by the Essential Services Commission (ESC).

Most of our other offers are more competitively priced so you should consider signing up to one of them.

Give us a ring if you need some help.

## Need Help?

Visit our help centre:

**[powershop.com.au/help](https://powershop.com.au/help)**

Call us on:

**1800 462 668**

The following pages have been created by the Victorian Energy Compare Government website.



Get in touch if you're not sure how to read the info on the following pages. We can help you understand which rates, tariff and climate zone applies to you.

You can also visit

**[powershop.com.au/vic-energy-fact-sheets](https://powershop.com.au/vic-energy-fact-sheets)**



## Powershop Australia Pty Ltd

-  No contract term
-  Single rate

-  Call 1800 462 668
-  [www.powershop.com.au](http://www.powershop.com.au)






### Estimated Electricity costs

We are unable to provide an estimate for this offer.

Please contact **Powershop Australia Pty Ltd** on **1800 462 668** for pricing details.



### Features

-  No direct debit payment required
-  No pay on time discount
-  No Green Power options
-  No fixed price contract
-  No paper bills available

Estimated costs are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1800 462 668** and quote this Offer ID **POD108613SS**.

### Offer details

<b>Distributor</b>	Citipower
<b>Offer type</b>	Victorian Default Offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Small business
<b>Release date</b>	01-07-2019
<b>Expiry date</b>	30-06-2020

### Offer eligibility

This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact Powershop for details.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	This product and document is only applicable to Victorian customers in the CitiPower distribution area. Other eligibility criteria may apply, contact Powershop for details.
<b>Prices are not fixed</b>	If the Victorian Default Offer rates are varied we'll include details of the variation with your next bill. The Victoria Default Offer will not be varied more than once every six months.
<b>Contract expiry details</b>	This Powershop offer has no lock in contracts
<b>Full terms and conditions</b>	Powershop offer monthly bills and do not issue paper bills. We require a credit card or bank details. For further information in relation to Powershop and this offer - see our full terms and conditions at: <a href="http://powershop.com.au/prices/">powershop.com.au/prices/</a>

### Fees

<b>Other fee</b>	(incl. GST) <b>Flat rate: \$0.00</b>
In addition to the applicable prices, you may incur other fees, including disconnection fees. Information regarding fees is set out on our fees page <a href="http://powershop.com.au/fees">powershop.com.au/fees</a>	

### Additional information

Additional fees may apply. For more information, please visit the retailers website at [www.powershop.com.au](http://www.powershop.com.au).

### Billing details

<b>Bill frequency</b>	1 month
<b>Payment options</b>	Please contact the retailer to discuss payment options

### Offer rate and details

Local time

#### Electricity charges (All year)

**Tariff (incl. GST)**

<b>Daily supply charge</b>	129.72 c/day
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#### Peak consumption

All consumption	24.64c/kWh
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**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

### Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	12.00 c/kWh
<b>Premium feed-in tariff</b>	72.00 c/kWh